VINE is an automated service that allows you to track an offender's custody status over the phone or Internet. You can register to be notified by phone, text and/or email if an offender is released, transferred, or escapes.

Write down the following information, tear off this panel, and keep in a safe place:

Offender name

Offender/Booking Number

Your four-digit PIN







Search for "VINELink" from your mobile device app store.

VINE Facts:

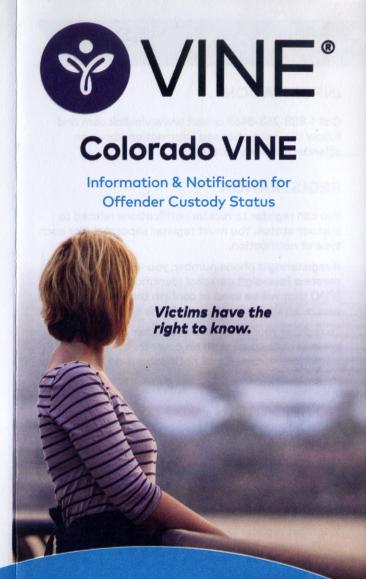
- · If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- VINE only provides information on offenders in custody in Colorado.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- Write down your PIN and keep it in a safe place.
 For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at 1-888-263-8463 or go to www.vinelink.com and follow the instructions on how to change your phone, text or email registration. Unless you make such changes, VINE will be unable to contact you when necessary.

Do not rely solely on VINE for your safety. If you feel you are in danger, call 911.

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1-888-263-8463 TTY: 1-866-847-1298 VINELink.com

www.colorado-vine.com

COLORADO VINE

INFORMATION

Call 1-888-263-8463 or visit www.vinelink.com and follow the instructions to information about an offender's custody status.

REGISTRATION

You can register to receive notifications related to custody status. You must register separately for each type of notification.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call or text was received. Make sure your PIN is easy to remember.

To register your email address, either call VINE and press zero to speak with an operator or visit www.vinelink.com. Email notifications do not require a PIN.

NOTIFICATION

The VINE service allows you to select your preferred notification method:

Phone

TTY

Email

Text

You must register separately for each type of notification.

Phone Notifications

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call or text was received. Make sure your PIN is easy to remember.

When VINE calls, listen to the message, and enter your PIN followed by the # key. Entering your PIN lets VINE know that you received the call and will stop the service from calling you again until there is another change in custody status.



Notification Events

Once you are registered, VINE will notify **you of offender status changes, such as:**

- Release
- Transfer
- Escape
- Return to Custody (within 14 days of release)

NOTES:

Colorado VINE 1-888-263-8463 | TTY: 1-866-847-1298 VINELink.com

VICTIM RESOURCES

Colorado Organization for Victim Assistance (COVA)

303-861-1160 1-800-261-2682 www.coloradocrimevictims.org

Colorado Coalition Against Sexual Assault (CCASA)

303-839-9999 1-888-818-7662 www.ccasa.org

Violence Free Colorado

303-831-9632 1-888-778-7091 www.violencefreecolorado.org

Colorado Office for Victims Programs 303-239-5719

www.colorado.gov/pacific/dcj/ovp

Colorado Victim Compensation Program 303-239-4493

www.colorado.gov/pacific/dcj/node/169276

Colorado Address Confidentiality Program

303-866-2208 1-888-341-0002

www.colorado.gov/pacific/dcs/acp

National Center for Victims of Crime

202-467-8700

www.victimsofcrime.org

National Organization for Victim Assistance

1-800-879-6682

www.trynova.org